CHARLTON PARISH COUNCIL
Website Accessibility Statement

Using this website
This website is managed by Hugo Fox and owned by Charlton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Use the accessibility features on and off
- Navigate the website using a keyboard
- Navigate most of the website using speech-recognition software
- Listen to most of the website using a screen reader

What to do if you can't access parts of this website
If you need information on this website in a different format please contact the Clerk:
Email – clerk@Charlton -pc.gov.uk
Telephone – 07534336756
We'll consider your request and get back to you in within 20 days (but usually sooner).

Reporting accessibility problems with this website
We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or you think we're not meeting accessibility requirements please contact the Parish Clerk and we will discuss with the website provider, Hugo Fox

Technical information about this website's accessibility
Charlton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Enforcement procedure
The **Equality and Human Rights Commission (EHRC)** is responsible for enforcing the accessibility regulations. If you are not happy with how we respond to your complaint, contact the **Equality Advisory and Support Service (EASS)**.

Content that's not within the scope of the accessibility regulations
Examples might include:

- PDFs published before 23 September 2018 that are not essential to providing services
- Third-party content not funded or developed by the council